# CONTRACTING GUIDE 2006



City of Houston
Affirmative Action and Contract Compliance
(713) 837-9000

# Contracting Guide 2006

# How to do Business with the City of Houston

# -- Mission --

The City of Houston supports Minority, Women, Disadvantaged and Small Business Enterprises (MWDBE/SBEs) and Persons with Disabilities Business Enterprises (PDBEs) by providing an interactive business climate where resource agencies, financial institutions, and businesses work together to provide equal access to contracting opportunities for MWDBE/SBEs, PDBEs, and their communities.

# August 2006

Document available online at:

http://www.houstontx.gov/aacc/index.html

# Bill White

Mayor

Velma Laws Director Affirmative Action and Contract Compliance Division P.O. Box 1562 Houston, Texas 77251-1562

T. 713.837.9000 F. 713.837.9055 www.houstontx.gov

# Dear Entrepreneur:

Thank you for your interest in doing business with the City of Houston. With hundreds of millions of dollars being awarded annually through City departments, knowing where to go for contracting information can seem overwhelming. We want to work with you to change that. This guide was developed to help you make it through the maze of City contracting.

We are dedicated to assisting MWDBE/SBE and PDBE firms and to helping you become more successful. We have listened to your concerns, and have the following services available:

- 1. Bid and contracting opportunity faxes and e-mails
- 2. Monthly workshops and seminars on relevant business topics
- 3. Quarterly newsletter, *The Source*
- 4. Ombudsman services for assistance, information, and dispute resolution

Call us at 713.837.9000, and let us know how we can help. The Affirmative Action staff is committed to helping firms like yours grow and prosper. We look forward to hearing from you.

Yours truly,

Velma Laws

Director

Council Members:

Toni Lawrence Jarvis Johnson Anne Clutterbuck Ada Edwards Addie Wiseman M.J. Khan, P.E. Pam Holm Adrian Garcia Carol Alvarado Peter Brown Sue Loyell Shelley Sekula -Gibbs, M.D. Ronald C. Green Michael Berry Controller: Annise D. Parker

# **INDEX**

Mission Statement	2
Director's Letter	3
INDEX	4
MWDBE/SBE Program	5
PDBE Program	6
Types of Certified Firms	7
MWDBE/SBE/PDBE Development Assistance Programs	8
Helpful Telephone Numbers	9
Ins and Outs of City Contracting	10
How to do Business with the City of Houston	11-15
City of Houston Departments	
Strategic Purchasing Division (Central Purchasing) Finance and Administration	16
Building Services	17
Convention and Entertainment Facilities	18
Finance and Administration	19
Fire Dept. (HFD)	19
Health and Human Services	20
Housing and Community Development	21
Houston Airport System (Aviation Dept)	22
Houston Emergency Center	23
Human Resources	23
Information Technology	24
Legal	24
Library	25
Municipal Courts - Administration	26
Office of the Controller	27
Parks and Recreation	27
Planning and Development	28
Police (HPD)	28
Public Works and Engineering	29
Solid Waste Management	30
FAQ: Frequently Asked Questions	31-32
Construction Subcontracting	33
Construction Contracting I	34
Construction Contracting II	35

# MWDBE/SBE

# AFFIRMATIVE ACTION AND CONTRACT COMPLIANCE MINORITY/WOMEN/DISADVANTAGED/SMALL BUSINESS ENTERPRISE PROGRAM

The City's MWDBE/SBE Program was created in 1984, with the passage of Ordinance 84-1309, the first in the State of Texas which set specifics for including minorities and women in City funded contracting. With the passage of Ordinance 95-336 and its motion, current goals are based on the ratio of local MWDBE/SBEs to majority businesses in three areas. Small business enterprises (SBEs) are included in the program:

# Purchasing (11%) Construction- MWDBE (15%) SBE (5%) Professional Services (24%)

Ordinance 99-893 provides opportunities for disadvantaged businesses to compete for City and federally funded contracts.

### Requirements for Certification

- The minority or female owner must possess at least 51% ownership, management, and control of the business. ◆
- The minority or female owner must have the training/expertise to perform the work, and where required, have a license or certificate issued in his or her name. ◆
- The firm must be independent and currently operating.
- The firm must not exceed the size standards established by the Small Business Administration in 13 CFR Part 121 for its specific standard industry code(s).
- The firm must maintain a significant local business presence in Harris, Brazoria, Chambers, Fort Bend, Galveston, Liberty, Montgomery, or Waller counties to be certified to do business with the City on City funded projects. DBE firms do not have to meet this requirement.
- In order for firms to be classified as disadvantaged, business owners must meet the DBE requirement of \$750,000 or less in personal net worth.◆

### The Certification Process

MWDBE/SBE Program participation requires certification. The process takes approximately 90 days and includes the following steps:

- Pre-certification Workshop
- Preliminary Screening of Application
- Desk Audit
- Financial Audit ◆
- Field Audit ◆
- Committee Review
  - a. Certification (Firm listed in Directory)
  - b. Tentative denial (Firm may appeal)

### Advantages of Certification

- Listed in the City's MWDBE/SBE/PDBE Directory, which is updated monthly. The Directory is available on the City of Houston web page: <u>www.houstontx.gov</u>.
- Opportunity to bid on contracts which have MWDBE/SBE goals
- Contract opportunity faxes and e-mails
- Access to workshops and seminars sponsored by the Affirmative Action Division
- Common certification agreements with the Houston Minority Business Council, Women's Business Enterprise Alliance, and the Department of Transportation's Unified Certification Program for Texas
- MWDBE/SBE certification is also accepted by Brown and Root, Houston Housing Authority, Houston Independent School District, Texas Southern University - Economic Development Center, and Texas Department of Economic Development.
- Quarterly newsletter, The Source
- Memorandum of Agreement with the State HUB Program to accept our certified companies as State HUBs.
- ♦ Not Required for SBE Certification



# AFFIRMATIVE ACTION AND CONTRACT COMPLIANCE PERSONS with DISABILITIES BUSINESS ENTERPRISE PROGRAM

With the passage of Ordinance 98-1213 in December 1998, the City Council approved the City's PDBE Program. This innovative program is designed to include businesses owned by persons with disabilities in City contracting.

The objectives of the PDBE Program are to increase the utilization of local PDBEs to provide goods and services, and to increase opportunities for PDBEs to serve as contractors to the City, or as subcontractors to others. This program was implemented to help eliminate the historical underutilization and disadvantages faced by such businesses.

The PDBE Program will have a one percent overall participation goal. This means that by the end of the fiscal year 1% of the City's expenditures will be awarded to PDBE firms. To do this, contracts will be evaluated individually to determine the level of potential PDBE participation, and goals set accordingly.

This program is not intended to duplicate, supplement, or overlap the requirements, definitions, procedures or remedies afforded by the Americans with Disabilities Act.

### Requirements for Certification

In order to participate in the PDBE program, a firm must be certified by the City's Affirmative Action and Contract Compliance Division. The requirements for certification are:

- The PDBE applicant must possess at least 51% ownership, management, and control of the business.
- The PDBE applicant must have the training/expertise to perform the work, and where required, have a license or certificate issued in his or her name.
- The firm must be independent and currently operating.
- The firm must maintain a significant local présence in Harris, Brazoria, Chambers, Fort Bend, Galveston, Liberty, Montgomery, or Waller counties.
- The PDBE owner must submit a disability affidavit and accompanying letter from a Texas licensed medical doctor, documenting the present existence of the impairment asserted as the basis for PDBE certification.
- The firm must not exceed the size standards established by the Small Business Administration in 13 CFR Part 121 for its specific standard industry code(s).
- Note: For the purpose of this program, a person with a disability is defined as a citizen or legal resident alien of the United States who has a presently existing, medically determined physical or mental impairment of a chronic or permanent character, which substantially limits one or more of his or her major life activities.

### The Certification Process

Program participation requires certification. The process takes approximately 90 days and includes the following steps:

- Pre-certification Workshop
- Preliminary Screening of Application
- Desk Audit
- Financial Audit
- Field Audit
- Committee Review
  - a) Certification (Firm listed in Directory)
  - b) Tentative denial (Firm may appeal)

### **Advantages of Certification**

- Listed in the City's MWDBE/SBE/PDBE Directory, which is updated monthly. The Directory is available
  on the City of Houston web page: <a href="https://www.houstontx.gov">www.houstontx.gov</a>.
- Opportunity to bid on contracts which have PDBE goals
- Contract opportunity faxes and e-mails
- Access to workshops and seminars sponsored by the Affirmative Action Division
- Quarterly newsletter, <u>The Source</u>

# **TYPES OF CERTIFIED FIRMS**

CONSTRUCTION FIRMS •	PROFESSIONAL SVC FIRMS	PROCUREMENT FIRMS	
CONCRETE, PAVING, and ASPHALT CONSTRUCTION	ARCHITECTS	COMPUTER/WORD PROCESSING and EQUIPMENT	
ELECTRICAL CONTRACTORS	ENGINEERS	INDUSTRIAL EQUIPMENT and SUPPLIES	
PAINTING	CONSULTANTS IN BUSINESS DEVELOPMENT	PRINTERS	
PLUMBING	GRAPHICS/PRINTING	ELECTRONIC COMMUNICATIONS	
TRUCKING	COMPUTER SERVICES	MACHINE SHOPS	
HAULING	RESEARCH	PERSONNEL SERVICES	
WELDING and FABRICATION	LAND DEVELOPMENT	TELEPHONE SYSTEMS	
STRUCTURAL STEEL ERECTION	ENERGY MANAGEMENT	DELIVERY SERVICES	
LANDSCAPING, LAWN, EXCAVATING, and PLANTS	HEALTH CARE MANAGEMENT	ELECTRICAL and MECHANICAL EQUIPMENT	
INTERIOR BUILDING CONSTRUCTION	PUBLIC RELATIONS and ADVERTISING	OFFICE and BUSINESS SUPPLIERS	
MECHANICAL CONTRACTORS	REAL ESTATE	PETROLEUM and CHEMICAL PRODUCT SUPPLIERS	
UNDERGROUND UTILITIES	EDUCATIONAL DEVELOPMENT	CATERERS/BANQUET and FOOD SERVICES	
SPECIAL CONSTRUCTION SERVICES	SALES TRAINING	RECREATIONAL SUPPLIERS and EQUIPMENT	
CONSTRUCTION SUPPLIERS	RECORDS MANAGEMENT	TRAVEL SERVICES	
	PHOTOGRAPHY	MEDICAL SERVICES and	
	ACCOUNTANTS and CPAs	SUPPLIERS	

<sup>•</sup> SBEs Eligible for Construction Contracts Only

# MWDBE/SBE/PDBE DEVELOPMENT ASSISTANCE PROGRAMS

# **Attention Small Business Owners!!**

The City of Houston's Affirmative Action and Contract Compliance Division is pleased to announce that the following services are now available to small business owners:

- Workshops and Seminars
  - How to do Business with the City
  - How to Package a Successful Bid
- ➤ Quarterly Newsletter, <u>The Source</u>
- > Contracting Opportunity Information System
- Ombudsman services for assistance, information, and dispute resolution
- One Stop Business Center (OSBC) Getting Started Packet
- Free SCORE Management Counseling (through the OSBC)
- Construction related Small Business Enterprise (SBE) Certification

For more information, call AAD @ 713-837-9000

# **HELPFUL TELEPHONE NUMBERS**

City of Houston	
City of Houston General Information	3-1-1
City of Houston General Information (TDD/TTY)	(713) 837-0215
Affirmative Action and Contract Compliance Division	(713) 837-9000
Management/Bidding/Financial Assistance	(713) 837-9027
Ombudsman (for problem resolution)	(713) 837-9008
Pre-bid Conference Dates	(713) 247-1740
Pre-certification Workshops	(713) 837-9000
Seminars/Workshops	(713) 837-9043
One Stop Business Center (OSBC)	(713) 247-2982
City of Houston Strategic Purchasing Division	(713) 247-1740
Bid Hotline	(713) 247-BIDS
Vendor Number	(713) 247-1740
City Secretary's Office	(713) 247-1840
Other Agencies	
Business Resource Center	(713) 845-2424
Houston Independent School District	(713) 556-7222
Houston Minority Business Council	(713) 271-7805
Houston Business Development, Inc.	(713) 845-2400
Houston Minority Business Development Center	(713) 644-0821
METRO Compliance Program	(713) 739-4844
Port of Houston Authority	(713) 670-2400
Small Business Administration	(713) 773-6500
SCORE (Service Corps of Retired Executives)	(713) 773-6565
Texas Building and Procurement Commission HUB	(512) 463-5872
	(888) 863-5881
University of Houston Small Business Development Center	(713) 752-8444
Women's Business Enterprise Alliance	(713) 681-9232
Houston Community College SBD Program	(713) 718-5158

# INs and OUTs of CITY CONTRACTING

Soliciting business from the City and/or its contractors can be a frustrating, nonproductive experience if you do not learn the system. Remember, City certification does not guarantee City business. You still have to market your company to the individuals that count. These suggestions can help you secure those contracts:

- I. Get a Vendor Number This puts you in the City's database, and helps to facilitate the payment process. Vendors can request a vendor number by going to <a href="http://www.houstontx.gov/purchasing">http://www.houstontx.gov/purchasing</a>. Allow at least 5 working days and then call our Vendor Desk at (713) 247-1740 to follow up on your registration form and to obtain your assigned supplier number. Vendor numbers can also be obtained in person from the Strategic Purchasing Division, 901 Bagby, Room B-120, in the basement of City Hall, (713) 247-1740.
- **II.** Look for Opportunities Do not wait for City contracting opportunities to come knocking on your door.

## For Suppliers of Goods or Nonprofessional Services:

- Call the Bid Hotline at (713) 247-BIDS for the current listing of bid advertisements over \$25,000.
- Go to the basement of City Hall, 901 Bagby, to view current Requests for Proposals and bids, and to get a vendor number if you don't have one.
- Check the Notice to Bidder section in each Friday's Houston Business Journal as well as the City's Strategic Purchasing Division's web site <a href="http://www.houstontx.gov/purchasing">http://www.houstontx.gov/purchasing</a> for prime and/or subcontracting opportunities. Tune in to the Municipal Access Channel on Time Warner Communication Cable TV for weekly bid advertisements.
- Attend pre-bid and pre-proposal conferences to meet potential prime contractors. Schedule of pre-bid and pre-proposal conferences can be found on the City's Strategic Purchasing Division's web site at <a href="http://www.houstontx.gov/purchasing">http://www.houstontx.gov/purchasing</a>.
- Network.

### For Construction and Construction Related Firms:

- Check the Notice to Bidder section in each Friday's <u>Houston Chronicle</u> and <u>Houston Business</u>
   Journal for prime and/or subcontracting opportunities.
- Attend pre-bid conferences to meet potential prime contractors. Schedule of pre-bid and preproposal conferences can be found on the City's Strategic Purchasing Division's web site at <a href="http://www.houstontx.gov/purchasing">http://www.houstontx.gov/purchasing</a>.
- Contact successful low bidders to show how you can help them meet the MWDBE/SBE/PDBE goal.
- Network.

### For Professional Service Providers:

- Find the City department(s) that utilize your service. Call the Affirmative Action and Contract Compliance Division at (713) 837-9000 for assistance.
- Architects and Engineers (A&E) should go to 611 Walker, 5<sup>th</sup> Floor, to pick up form PWE-100 for inclusion in the City's A&E data base or on the Internet at <a href="http://www.publicworks.cityofhouston.gov/documents/pwe100.htm">http://www.publicworks.cityofhouston.gov/documents/pwe100.htm</a>.
- Contact the City department to let them know what you do and request to be included on the Request for Proposal (RFP) list.
- Check the <u>Houston Chronicle</u>, the <u>Houston Business Journal</u>, and minority publications for Requests for Proposals.
- Attend pre-proposal conferences to meet potential prime contractors.
- Network.

### III. When Bidding/Proposing, Make Sure Specifications are Met.

# When responding to a bid or RFP, be sure to:

- Read everything.
- Make certain that your goods or services meet City specifications.
- Sign your bid.
- Turn your bid/offer in on time. (No exceptions for late responses.)
- If you are unsuccessful, keep trying. Go to the City Secretary's Office (City Hall Annex, Public Level, 900 Bagby) to review the successful bidder's submission to be better prepared next time.

### IV. Call the Affirmative Action and Contract Compliance Division for Assistance at (713) 837-9000.

# HOW TO DO BUSINESS WITH THE CITY OF HOUSTON

(Procurement and Nonprofessional Services)

### I. Introduction and Purpose

The purpose of this information is to provide you with a general introduction on how to successfully do business with the City of Houston. The Strategic Purchasing Division (SPD) is open for business from 8:00 a.m. to 5:00 p.m., Monday through Friday.

SPD offices are located at City Hall, 901 Bagby, Room B-120 (basement). PHONE: (713) 247-1740.

# Snapshot of the Strategic Purchasing Division's activities:

Volume of Purchases Over \$217.8 Million

(Goods and Nonprofessional)

Contracts Administered 566

Purchase Orders \$25,000 or less 17,976

Volume of Purchase Orders \$25,000 or less Over \$52.5 Million

Volume of Purchasing Card (P-Card) Transactions Over \$17.8 Million

(May 2005 to Apr 2006)

### II. Mission

The Strategic Purchasing Division's vision is "quality, team-based procurement services that exceed customer expectations."

The Strategic Purchasing Division is committed to supporting the delivery of services to the public by City departments by providing quality goods and services in a cost effective and timely manner in accordance with local, state and federal laws and regulations, sound internal controls, and professional purchasing principles.

### III. Registration

- A. All suppliers and contractors interested in bidding on products and services procured by the Strategic Purchasing Division must request and complete a Supplier Profile and receive a vendor number. This application serves several purposes:
  - 1. Identifies you as a potential bidder,
  - 2. Provides information about your business, and
  - 3. Identifies your company with required products and/or services.

- B. It is the policy of the City of Houston to stimulate the growth of Minority, Women, Disadvantaged and Small Business Enterprises (MWDBE/SBEs) and Persons with Disabilities Business Enterprises (PDBEs) by encouraging their full participation in all phases of its procurement activities, and by affording them a full and fair opportunity to compete for all City contracts. In order for the City of Houston to achieve its expected results in accordance with its policy, it is important to:
  - 1. complete a Supplier Profile with the Strategic Purchasing Division; and
  - 2. file an application for participation with the City's Affirmative Action and Contract Compliance Division's MWDBE/SBE/PDBE programs.

The Affirmative Action Division's MWDBE/SBE/PDBE applications are required to determine whether your business is eligible to participate in the program. For further information and assistance regarding this policy, you may contact the Affirmative Action and Contract Compliance Division at (713) 837-9000.

### IV. Advertisement

The Strategic Purchasing Division's bid notices are available from the following sources:

- Each Friday, bid advertisements appear in the Notice to Bidders section of the <u>Houston Business</u>
   <u>Journal</u> newspaper as well as on the Internet at <a href="http://purchasing.houstontx.gov">http://purchasing.houstontx.gov</a>
- Suppliers and contractors may access a current listing of bid advertisements by calling the Bid Hotline at (713) 247-BIDS. The information is also available on the Internet at http://purchasing.houstontx.gov
- 3. Bids are publicly posted according to State Statute and City Charter provisions. Bids for supplies and nonprofessional services are posted in the basement in the supplier's information area of City Hall, 901 Bagby, Room B-120 and on the Internet.
- 4. Bid advertisements appear weekly on the Municipal Access Channel on Time Warner Communication Cable TV.
- 5. Actual bid documents are available on the Internet at http://purchasing.houstontx.gov

### V. Solicitations

There are six types of solicitations used for procuring goods and services for the City of Houston municipal operations. They are:

Department Purchase Orders (DPOs) Emergency Purchase Orders (EPOs) Informal Bids Formal Bids Request for Proposals (RFPs) Construction Contracts under \$500,000

### DPOs - Department Purchase Orders

Bids for DPOs are solicited by telephone, facsimile or in writing by department purchasing personnel within their level of authority. When bids are received, they are analyzed, evaluated, and a DPO is issued to the low bidder meeting specifications.

### EPOs - Emergency Purchase Orders

Bids may be solicited if the nature of the emergency permits and will be handled the same as DPOs. However, in severe emergencies, requirements are not competitively bid. Emergency purchase orders are issued by departments if within their level of authority; otherwise, emergency purchase orders are issued by the Strategic Purchasing Division.

### Formal Bids - Written solicitations for goods or services valued over \$25,000.

These bids are taken in accordance with State law. Bids are advertised for two consecutive weeks in the **Houston Business Journal** and minority newspapers, then received by the City Secretary's Office on the advertised bid due date, opened and publicly read in the City Council Chambers (unless place of opening has transferred in accordance with Section 15-3 B(5) of the City of Houston Code of Ordinances). Awards of formal bids are recommended to City Council by the City Purchasing Agent.

Prior to issuing a bid invitation estimated to be in excess of \$100,000, Strategic Purchasing, in collaboration with the user department(s), reviews and researches each for the purpose of determining subcontracting possibilities. When it is evident there is MWDBE/SBE and PDBE subcontracting potential, a goal is assigned to give certified MWDBE/SBE and PDBE suppliers additional opportunity to participate in City business.

### ❖ Informal Bids - Solicitations valued at \$25,000 or less for goods and nonprofessional services.

Strategic Purchasing makes informal solicitations for requirements exceeding department authority by mail, telephone, or facsimile. After bids are received, they are analyzed, evaluated, and purchase orders are issued by Strategic Purchasing.

Informal bids are classified as regulated contracts to attract MWDBE/SBE and PDBE participation. When there are capable MWDBE/SBE and PDBE firms, certified by the City's Affirmative Action and Contract Compliance Division, the user department is required to solicit participation from no less than two (2) certified MWDBE/SBEs or PDBEs, if there are two or more capable firms.

# Requests for Proposal (RFPs) - Requests for Proposal are used to solicit equipment, goods, and services of a highly technical nature.

RFPs are taken in accordance with State law provision under V.A.C.S., Chapter 252. As an example, the City will solicit requests for proposals for information processing equipment, software and hardware used in conjunction with information processing equipment, telecommunications, radio and microwave systems, electronic distributed control systems, and technical services related to this equipment. RFPs are also reviewed for MWDBE/SBE and PDBE opportunities.

### Construction - Projects involving improvement to City facilities amounting to \$500,000 or less.

Sealed bids are taken in accordance with State law for various construction projects amounting to \$500,000 or less. Bid bonds are required on all construction projects. Projects exceeding \$25,000 require that the recommended bidder/awardee provide payment, performance and maintenance bonds to the City prior to requesting City Council approval of the contract/purchase order. Award of contracts are recommended to City Council by the City Purchasing Agent. Certified MWDBE/SBEs and PDBEs are encouraged to bid as prime contractors.

## VI. Council Approval

All purchases in excess of \$25,000 are subject to approval of City Council.

### VII. Submission of Bids or Proposals/Bid Opening

All formal bids/proposals must be submitted by the specified due date and time in duplicate to the City Secretary's Office, City Hall Annex, Public Level, (900 Bagby). The bid due date and time is specified in each bid/proposal package. The City Secretary will not accept late bids. Bids are opened and read publicly by the Office of the City Secretary each Thursday commencing at 11 a.m., unless specified otherwise. This is a public meeting held in the City Council Chambers.

## **VIII. Tabulations and Awards**

All formal bids are tabulated by the Strategic Purchasing Division. Copies of the tabulations will be provided to any supplier upon request, and after the City Council approves the award; the first 15 pages are free of charge, subsequent pages are provided for a fee of \$ .10 per page. Previously advertised bids/proposals are also available upon request, for the same fee. Bid tabs are also available on the SPD web site.

Anyone may inspect the bids after the bid opening at the Office of the City Secretary, City Hall Annex, Public Level, (900 Bagby). For further information contact the City Secretary at (713) 247-1840.

### IX. Insurance and Indemnification

In the bid/proposal package, <u>Insurance/Indemnification</u> requirements are listed for each particular contract, including types of coverage and respective limits of liability. **Read this information carefully.** Prior to commencing any services, proof of insurance must be provided to the Office of the City Purchasing Agent.

### X. Drug Detection and Deterrence

As a condition of the award of any contract/purchase order for labor or services, a successful bidder must comply with the <u>Mayor's Drug Policy</u> as specified in the bid/proposal package. **Read this information carefully.** The required information must be received prior to award of a contract or purchase order.

### XI. Fair Campaign Ordinance

As specified in the bid/proposal package, all respondents to an invitation to bid must comply with Houston Code of Ordinances, Chapter 18 (Fair Campaign Ordinance). The Contractor Submission List, as provided in your package, is required to be submitted with each bid or proposal for a City contract having a value of \$30,000. **Read this information carefully.** 

### XII. Payment

To complete the process for doing business with the City, you must invoice the City for the goods and/or services rendered.

## A. Terms of Payment

The City of Houston payment policy states that payment is made within thirty (30) days after the City

has approved the invoice or after the City has accepted the goods and/or services, whichever occurs later. However, in keeping with the City's policy to maintain good vendor relations, the City always tries to pay in a timely manner.

## B. Invoicing

All invoices must be submitted in triplicate, and mailed to the <u>department shown on the purchase order</u> to avoid delays in payment. If you have payment problems, contact the department's payables contact person shown on the purchase order. <u>Goods and/or services must be itemized as to quantity, part number, description, and applicable discount.</u> Invoices must show the department, division or section to which the goods and/or services were rendered.

❖ Most important - Do not forget to show the City of Houston's Purchase Order or Contract Number on your invoice. Also, to expedite payment, invoice exactly as shown on the purchase order. The City's automated purchasing and financial systems require a three (3)-way match of the purchase order, the receiver, and the invoice to complete a payment transaction.

# CITY OF HOUSTON DEPARTMENTS

# STRATEGIC PURCHASING DIVISION

FINANCE and ADMINISTRATION - CENTRAL PURCHASING

ADDRESS: 901 Bagby, Houston, TX 77002 - Concourse Level

**PHONE No.:** (713) 247-1740

(One Time)

WEBSITE: <a href="http://purchasing.houstontx.gov">http://purchasing.houstontx.gov</a>

 City Purchasing Agent:
 Calvin Wells
 (713) 247-2374 Fax: (713) 247-1811

 MWDBE/SBE Liaison:
 Betti Tywater
 (713) 247-1847 Fax: (713) 247-3906

 Bid Hot Line:
 (713) 247-BIDS

 Supply Contact:
 Desiree Heath
 (713) 247-1722 Fax: (713) 247-1821

Office supplies Fencing materials Construction materials Automotive parts Flags and banners Safety equipment Tools, hand, electrical Plumbing supplies Communication cable Janitorial supplies Medical, drugs, misc. Hardware supplies Feed, animal Concrete mix Traffic safety devices Reproduction supplies Uniforms Fuel, gasoline, natural gas Electrical switchgear Chemicals Lumber and building materials

**Service Contact:** Ray DuRousseau (713) 247-1735 Fax: (713) 247-2136

Auction services
Cleaning and janitorial
Elevator and escalator maint.
Jail food services
Window cleaning

Bindery service
Concrete repair
Linen rental
Towing services
Codor control service
Plumbing services
Pest control services
Pest control services

**High Tech Procurement:** Frank Rodriquez (713) 247-1148 Fax: (713) 247-1821

Telephone systems

Facsimile equipment

Computer hardware maint.

Security systems

Computer software

Computer software

Communications equipment

Construction Contact: Ray DuRousseau (713) 247-1735 Fax: (713) 247-2136 (Projects under \$500,000)

Formal Procurement: Ray DuRousseau (713) 247-1735 Fax: (713) 247-2136

Fleet Procurement Contact: Ray DuRousseau (713) 247-1735 Fax: (713) 247-2136

Informal Procurement Contact: Ray DuRousseau (713) 247-1735 Fax: (713) 247-2136

(Bids between \$1,000 and \$15.000)

Vendor Assistance Contact: Simone Zamorategui (713) 247-1740 Fax: (713) 247-1723

# **BUILDING SERVICES**

ADRESS: City Hall Annex, 900 Bagby, 2<sup>nd</sup> Floor, Houston, TX 77002

**PHONE No.**: (713) 247-1957

WEBSITE: http://www.houstontx.gov/buildingservices/index.html

**MWDBE/SBE Liaison:** Annette G. Goldberg (713) 437-6129 Fax: (713) 437-6957

**Design and Construction Contact:** William Reesby (713) 247-1294 Fax: (713) 247-1219

Property Management, Maintenance, <u>Bobby Rivers</u> (713) 247-6583 Fax: (713) 247-2569

and Operations Contact:

Accounts Receivable Annette G. Goldberg (713) 437-6129 Fax: (713) 437-6957

Contact:

Energy Management Contact: Felix Johnson (713) 437-6235 Fax: (713) 437-6859

**Environmental Mgmt. Gabriel Mussio** (713) 247-3232 Fax: (713) 247-1219

Contact:

Real Estate Management: Tracy Whitehead (713) 247-1254 Fax: (713) 247-1219

The **Building Services Department** was created in July 1999 to serve as the city's in-house developer, providing a full range of services including project, property, energy and security management.

The **Administrative Services Division** is divided into four sections: Real Estate Management, Human Resources, Energy Management and Procurement, and Financial Services. In addition to personnel, payroll and benefits-related matters, Human Resources also oversees safety issues. Financial Services administers all accounting activity including, accounts payable and receivable, CIP payables, service contracts, contract procurement transactions and budgetary approvals for the entire department. This Division also oversees the management of city energy resources, including energy conservation, performance contracting and procurement of energy in a deregulated market. In addition, the Administrative Services Division also manages real estate leases and relocation of in house personnel.

The **Design & Construction Division** implements the design and construction of Capital Improvement Projects on behalf of other city departments. In addition, this Division is responsible for the environmental assessments for city facilities, renovations, lease negotiations, furniture acquisitions, interior architecture and space planning for client departments, as well as administers the city's inspection and environmental services.

As part of our Property Management Consolidation Plan, we provide property management and security services to those departments whose facilities are under our purview. It is our **Property Management Division** that keeps us in touch with the fundamentals of good housekeeping: clean bathrooms, polished floors and fixtures, manicured grounds - all signs that our employees care.

# CONVENTION and ENTERTAINMENT FACILITIES

ADDRESS: George R. Brown Conv. Center, 1001 Avenida de las Americas, Houston, Texas 77010

**PHONE No.**: (713) 853-8001

WEBSITE: http://www.houstontx.gov/cef/index.html

 MWBE Liaison:
 Brenda Bazan
 (713) 853-8201 Fax: (713) 853-8216

 Contract Compliance:
 Lisa Kingsbury
 (713) 853-8011 Fax: (713) 853-8091

 Senior Buyer:
 Mitch Miszkowski
 (713) 853-8215 Fax: (713) 853-8216

Convention center expansion

**Building demolition** 

**Purchasing Contact:** Mitch Miszkowski (713) 250-8215 Fax: (713) 853-8216

Janitorial Security

Refuse disposal
Pest control
Groundskeeping
Construction materials
Replacement locks and keys

Elevator/escalator O & M
Window cleaning
Cleaning supplies
Electrical hardware parts
Audio visual supplies

Paper and printing supplies

Addio visual supplies

Office supplies

Misc. parts and supplies Office equipment rental

Printing and reproduction

Professional Services Contact: Russ Clark (713) 853-8293 Fax: (713) 853-8298

Architectural services
Asbestos removal
Garage, tunnel, and waterproofing projects
Engineering services
Legal services
Consulting services

Security services Parking services

Security services

High Tech Procurement Contact: Shelia Allen (713) 853-8054 Fax: (713) 853-8216

Computer information/contracting services Mini-computer systems Microcomputer equipment

# FINANCE and ADMINISTRATION

**ADDRESS:** 611 Walker, 10<sup>th</sup> Floor, Houston, TX 77002

PHONE No.: (713) 837-9888 Director's Office

(713) 837-9651 Business Office Annabelle Chen, Administration Manager

WEBSITE: http://www.houstontx.gov/finance/index.html

**MWBE Liaison:** <u>Angela Jackson</u> (713) 437-6841 Fax: (713) 247-2136

**Purchasing Contact:** <u>Angela Jackson</u> (713) 437-6841 Fax: (713) 247-2136

Miscellaneous supplies and services, Office supplies and services, Furniture, Office equipment

Nonprofessional Services Contact: Annabelle Chen (713) 837-9651 Fax: (713) 837-9697

Professional Services Contact: Annabelle Chen (713) 837-9651 Fax: (713) 837-9697

High Tech Services Contact: Craig Blackburn (713) 837-0359 Fax: (713) 837-9697

Accounts Payable Contact: Annabelle Chen (713) 837-9651 Fax: (713) 837-9697

# FIRE (HFD)

ADDRESS: 1205 Dart, Houston, TX 77007

**PHONE No.:** (713) 247-8724

**WEBSITE:** http://www.houstontx.gov/fire/index.html

**MWBE Liaison:** Neil DePascal (713) 247-8721 Fax: (713) 247-5653

**Purchasing Contact:** <u>Carmen Gordon</u> (713) 247-5054 Fax: (713) 247-5653

All types of purchases: informal less than \$25,000

 Supplies Contacts:
 Claudia Garcia
 (713) 247-5095
 Fax: (713) 247-8066

 Supply/Service Contracts
 Thelma Diaz
 (713) 247-8891
 Fax: (713) 247-8066

1119/13/247-0000

**Services Contact: Carmen Gordon** (713) 247-5054 Fax: (713) 247-8066

Professional Services Contact: Carmen Gordon (713) 247-5054 Fax: (713) 247-8066

Business investigations, Fire protection training, Consulting services

**High Tech & RFPs Contact:** Carmen Gordon (713) 247-5054 Fax: (713) 247-8854

Micro technology RFPs

**Contracts & Accounts** 

**Payable Contact:** <u>Jayne Oqunye</u> (713) 247-5184 Fax: (713) 247-8365

# **HEALTH and HUMAN SERVICES**

ADDRESS: 8000 N. Stadium Dr., 8th Floor, Houston, TX 77054

3026 Berry Road, Houston, TX 77093 8272 El Rio, Houston, TX 77054

**PHONE No.:** (713) 794-9301

WEBSITE: http://www.houstontx.gov/health/index.html

**MWBE Liaison:** <u>Joseph Badell</u> (713) 794-9325 Fax: (713) 794-9464

**Construction Contact:** Fred Maier (713) 696-5915 Fax: (713) 695-9507

Electrical supplies

Janitorial services
Elevator maintenance
Plumbing services
Landscaping services
Mechanical supplies
In-house construction work

Concrete and asphalt resurfacing services

Asbestos removal

**Purchasing Contact:** Peggy Boone (713) 748-2654 Fax: (713) 748-6353

Medical supplies Dental services

Nonprofessional Services Contact: Peggy Boone (713) 748-2654 Fax: (713) 748-6353

Lab equipment maintenance and repair

Compressed and industrial gases

Laboratory testing/supplies

Paper shredding

Uniform rental

Audio/visual equipment and supplies

Photographic supplies Janitorial supplies

Professional Services Contact: <u>Joseph Badell</u> (713) 794-9325 Fax: (713) 794-9464

Meals for elderlyHealth trainingMedical prevention servicesElderly support servicesCounseling and testingEvaluation servicesTransportation for elderlyAdvertising/printing

Primary home care

**High Tech Contact:** Vernon Hunt (713) 794-9955 Fax: (713) 798-0854

Computer hardware Computer software Interactive voice response systems Security services

Analytical instruments

Accounts Payable Contact: Sally Switek (713) 794-9137 Fax: (713) 794-9464

# HOUSING and COMMUNITY DEVELOPMENT (HCD)

ADDRESS: 601 Sawyer, Houston, TX 77007

**PHONE No.:** (713) 868-8300

WEBSITE: http://www.houstontx.gov/housing/index.html

**MWDBE/SBE Liaison:** Royce Sells (713) 868-8461 Fax: (713) 868-8343

Construction Contact: <u>Darren Preacely</u> (713) 865-4287 Fax: (713) 865-4269

**Purchasing Contact:** <u>Clara Johnson</u> (713) 868-8491 Fax: (713) 868-8312

Office supplies and equipment Archives and storage companies

Furniture repair

Printing and reproduction Copiers and maintenance

Nonprofessional Services Contact: <u>Jack Lippincott</u> (713) 868-8443 Fax: (713) 868-8432

Security services

Professional Services Contact: <u>Jack Lippincott</u> (713) 868-8443 Fax: (713) 868-8432

Feasibility studies
Data planning
Student intern contracts

Temporary employee contracts

Architects Engineers

High Tech Contact: <u>Dewayne Lewis</u> (713) 868-8499 Fax: (713) 868-8432

Computer vendors
Hardware - compucom
Software and printers - Entex

Maintenance contracts for LAN equipment

Accounts Payable Contact: <u>Deborah Edwards</u> (713) 865-4192 Fax: (713) 868-8432

# **HOUSTON AIRPORT SYSTEM**

(Aviation Dept.)

ADDRESS: 4500 Will Clayton Parkway, Houston, TX 77032 - Technical Services

16930 J.F. Kennedy Blvd., Houston, TX 77032 - Planning, Design, and Construction

(281) 230-8000 PHONE No.:

http://www.fly2houston.com/ **WEBSITE:** 

MWDBE/SBE Liaison: (281) 230-8001 Fax: (281) 230-8094 **Dallas Evans** 

Planning, Design and

**Construction Contact:** Janice D. Woods (281) 233-1964 Fax: (281) 233-1830

Facilities and airfield construction Environmental geotechnical

Architectural consultant Landscaping and graphics consultants

Telecommunication consultant Surveying

Engineering consultant Planning consultant

**Purchasing Contact: Dallas Evans** (281) 230-8001 Fax: (281) 230-8094

Construction materials Safety equipment

Paint and building materials Chemicals Communications equipment Computer hardware and software

Electrical materials/supplies Furniture and fixtures

Hand and power tools Uniforms

Fire fighting equipment First aid supplies Office supplies Plumbing supplies

Janitorial supplies Miscellaneous hardware

**Services Contact: Dallas Evans** (281) 230-8001 Fax: (281) 230-8094

Inter-terminal train maintenance HVAC operation and maintenance Landscaping/groundskeeping Janitorial services Uniform rental Window cleaning services

Pest control Printing

Telecommunication system maintenance Elevator/escalator maintenance

Baggage handling system maintenance Lighting services - re-lamping Aircraft support systems maintenance Radio communication maintenance

Security services Fleet Maintenance

Computer programming services **Training** 

Document records management Consulting services

**Properties Contact: David Mendoza** (281) 233-1821 Fax: (281) 233-7564

Concessions, Real estate services, Appraisal services

# **HOUSTON EMERGENCY CENTER**

ADDRESS: 5320 N. Shepard Drive, Houston, TX 77091

**PHONE No.:** (713) 884-4510

WEBSITE: http://www.houstontx.gov/oem/index.html

**Contact: David Cutter** (713) 884-4510 Fax: (713) 884-3925

**Purchasing Contact:** <u>Angela Jackson</u> (713) 437-6841 Fax: (713) 247-2136

Accounts Payable Contact: Annabelle Chen (713) 837-9651 Fax: (713) 837-9697

# **HUMAN RESOURCES**

**ADDRESS:** 611 Walker, 4<sup>th</sup> Floor, Houston, TX 77002

**PHONE No.:** (713) 837-9300

WEBSITE: http://www.houstontx.gov/hr/index.html

**MWBE Liaison:** Rod Newman (713) 837-9411 Fax: (713) 837-9492

**Purchasing Contact**: <u>Maria E. Gonzales</u> (713) 837-9357 Fax: (713) 837-9449

Office supplies, Computer supplies, Computer equipment

Professional Services Contact: Christine Gallegos (713) 837-9388 Fax: (713) 837-9464

Temporary services

Professional Services Contact: Gerri Walker (713) 837-9360 Fax: (713) 837-9489

Health Benefits Contracts and RFP's

Professional Services Contact: Gerri Walker (713) 837-9360 Fax: (713) 837-9489

Benefits Planning, Design Contracts and RFP's

Professional Services Contact: Art Haller (713) 928-4542 Fax: (713) 928-3462

**Training** 

Professional Services Contact: <u>Leslie Denton-Roach</u> (713) 837-9455 Fax: (713) 837-9447

Communications

# INFORMATION TECHNOLOGY

**ADDRESS:** 611 Walker, 8<sup>th</sup> and 9<sup>th</sup> Floors, Houston, TX 77002

**PHONE No.:** (832) 393-0063

WEBSITE: http://www.houstontx.gov/it/index.html

MWBE Liaison: Angela Jackson (713) 437-6841 Fax: (713) 247-2136

Purchasing Contact: Angela Jackson (713) 437-6841 Fax: (713) 247-2136

Miscellaneous supplies and services, Office supplies and services, Furniture

Office equipment

Nonprofessional Services Contact: <u>Lisa Hollins</u> (713) 837-9780 Fax: (713) 837-9863

Professional Services Contact: <u>Lisa Hollins</u> (713) 837-9780 Fax: (713) 837-9863

IT Administration

**High Tech Services Contact**: **Bob Crowley** (713) 837-9684 Fax: (713) 837-9863

IT Administration

Accounts Payable Contacts: Annabelle Chen (713) 837-9651 Fax: (713) 837-9697

**Bob Crowley** (713) 837-9684 Fax: (713) 837-9863

# **LEGAL**

**ADDRESS:** City Hall Annex, 900 Bagby, 4th Floor, Houston, TX 77002

**PHONE No:** (713) 247-2000

WEBSITE: http://www.houstontx.gov/legal/index.html

**MWBE Liaison:** <u>Vachel Henry</u> (713) 247-1909 Fax: (713) 247-1195

Nonprofessional Services Contact: Vachel Henry (713) 247-1909 Fax: (713) 247-1195

Court reporting, Litigation support work, Copying, Videography, Courier services

Professional Services Contact: Vachel Henry (713) 247-1909 Fax: (713) 247-1195

Legal consultants, Accounting consultants, Finance consultants, Technical consultants

Investigation experts (Field specific- as required)

Accounts Payable Contact: Henri Merceron (713) 247-1474 Fax: (713) 247-1017

# **LIBRARY**

ADDRESS: Business Office, 500 McKinney, Houston, TX 77002

**PHONE No.:** (832) 393-1348

WEBSITE: http://www.houstonlibrary.org/contact/

**MWBE Liaison:** Richard Barchue (832) 393-1558 Fax: (832) 393-1454

Construction Contact: <u>John Middleton</u> (832) 393-1681

Library buildings/renovations

**Purchasing Contact**: Richard Barchue (832) 393-1558 Fax: (832) 393-1454

Office supplies, Library materials

Nonprofessional Services Contact: Richard Barchue (832) 393-1558 Fax: (832) 393-1454

Professional Services Contact: <u>Isidro Bemiss</u> (832) 393-1348 Fax: (832) 393-1438

Energy conservation, Copiers for public use

High Tech Contact: Roosevelt Weeks (832) 393-1400 Fax: (832) 393-1427

Mainframe hardware and software maintenance

Accounts Payable Contact: <u>Isidro Bemiss</u> (832) 393-1348 Fax: (832) 393-1438

# MUNICIPAL COURTS-ADMINISTRATION

3203 S. Dairy Ashford, Houston, TX 77082 ADDRESS: 1400 Lubbock, Houston, TX 77002

> 4102 W. Lake Houston PWY, Houston, TX 77339 8300 Mykawa, Houston, TX 77032

611 Walker, Houston, TX 77002 2855 Bay Area Blvd., Houston, TX 77062

(713) 247-5479 PHONE No.:

**WEBSITE:** http://www.houstontx.gov/courts/index.html

(713) 247-5475 Fax: (713) 247-4775 **MWBE Liaisons: Dixie Mullins** 

> **Mabel Martinez** (713) 221-0272 Fax: (713) 221-0292

**Construction Contact: Mike Houston** (713) 837-0712 Fax: (713) 837-0846

Electrical hardware/services, Mechanical hardware/services, Plumbing supplies/services

**Procurement Contact: Mabel Martinez** (713) 221-0272 Fax: (713) 221-0292

Audio/visual supplies Citation printing

Miscellaneous office supplies Copier rental

Printer cartridges Furniture

Uniforms Office machines/equipment

**Nonprofessional Services Contact: Mike Houston** (713) 837-0712 Fax: (713) 837-0846

Pest control Elevator maintenance Odor control Refuse disposal Linen rental Window cleaning

**Professional Services Contacts: Dixie Mullins** (713) 247-5475 Fax: (713) 247-4775

> Zandra Sills (713) 221-0273 Fax: (713) 221-0292 **Mabel Martinez** (713) 221-0272 Fax: (713) 221-0292

Computer programming, Consulting services, Training

**High Tech Contact: Mark Stinnett** (713) 247-5601 Fax: (713) 247-5267

Microcomputer hardware/software equipment

Mainframe terminals/printers Network and communication

**Accounts Payable Contact:** Zandra Sills (713) 221-0273 Fax: (713) 221-0292

# OFFICE of the CONTROLLER

ADDRESS: City Hall, 901 Bagby, 8th Floor, Houston, TX 77002

**PHONE No.:** (713) 247-1440

WEBSITE: http://www.houstontx.gov/controller/index.html

**MWBE Liaison:** Lenard Polk (713) 247-2652 Fax: (713) 238-3299

Purchasing Contact: Lenard Polk (713) 247-2652 Fax: (713) 238-3299

Office supplies, Computer supplies, Office furniture

Nonprofessional/Professional Lenard Polk (713) 247-2652 Fax: (713) 238-3299

Services

Accounting

High Tech Contact: <u>Mary Ann Grant</u> (713) 247-2027 Fax: (713) 437-6363

Microcomputers, Maintenance

Accounts Payable Contact: Johnnie Campbell (713) 247-2375 Fax: (713) 247-2474

# PARKS and RECREATION

ADDRESS: 2999 S. Wayside, Houston, TX 77023

6200 Wheeler, Houston, TX 77023

**PHONE No.:** (713) 845-1000

**WEBSITE:** http://www.houstontx.gov/parks/index.html

**MWDBE/SBE Liaison:** <u>Maria Rodriquez</u> (713) 845-1118 Fax: (713) 845-1176

**Construction Contact:** Mark Ross (713) 845-1053 Fax: (713) 845-1293

Playgrounds, Sidewalks, Recreational facilities

**Purchasing Contact:** <u>Maria Rodriquez</u> (713) 845-1118 Fax: (713) 845-1176

Miscellaneous supplies, Services and equipment to support parks and recreation centers

Professional Services Contact: Maria Rodriguez (713) 845-1118 Fax: (713) 845-1176

Management training, Consulting and engineering services

**Request for Proposals & Maria Rodriquez** (713) 845-1118 Fax: (713) 845-1176

**New Contract Development:** 

Concessionaire, Vending/Svcs Maria Rodriquez (713) 845-1118 Fax: (713) 845-1176

High Tech Contact: <u>Larry Fontenot</u> (713) 845-1058 Fax: (713) 845-1246

Computer software, Computer hardware

**Accounts Payable Contact**: **(open)** (713) 845-1304 Fax: (713) 845-1195

# PLANNING and DEVELOPMENT

ADDRESS: 611 Walker and 3300 Main, Houston, TX 77002

**PHONE No.:** (713) 837-7701

<u>WEBSITE:</u> <u>http://www.houstontx.gov/planning/index.html</u>

**MWBE Liaison:** <u>Kathryn Morgan</u> (713) 837-7943 Fax: (713) 837-7935

**Purchasing Contact:** <u>Kathryn Morgan</u> (713) 837-7943 Fax: (713) 837-7935

General office supplies, General office furnishings, Miscellaneous computer supplies

Nonprofessional Services Contact: Kathryn Morgan (713) 837-7943 Fax: (713) 837-7935

Printing, Indoor plant maintenance, Miscellaneous training via brochures

Professional Services Contact: Kathryn Morgan (713) 837-7943 Fax: (713) 837-7935

Training and education, Management consulting, Computer training, Software/hardware

maintenance services

**High Tech Contact:** <u>Kathryn Morgan</u> (713) 837-7943 Fax: (713) 837-7935

Hardware, Software, Special furniture, Automobiles

Accounts Payable Contact: Roger Hamilton (713) 837-7749 Fax: (713) 837-7935

# POLICE (HPD)

ADDRESS: 1200 Travis, Houston, TX 77002

**PHONE No.:** (713) 308-1700

**WEBSITE:** http://www.houstontx.gov/police/index.html

**MWBE Liaison:** <u>Teresa Clark</u> (713) 308-1784 Fax: (713) 308-1812

**Purchasing Contact:** <u>JoAnn Jones</u> (713) 308-1717 Fax: (713) 308-1812

General purchases

Professional Services Contact: <u>JoAnn Jones</u> (713) 308-1717 Fax: (713) 308-1812

Psychological services, Treadmill stress test services, Veterinarian services, Employee training

**High Tech Contact:** Pat Cheesman (713) 247-8500 Fax: (713) 247-4340

Computer hardware, software, networks, computer-related supplies-misc.

Accounts Payable Contact: Alvina McCarty (713) 308-1761 Fax: (713) 308-1706

# PUBLIC WORKS and ENGINEERING

ADDRESS: 611 Walker, Houston, TX 77002

**PHONE No.:** (713) 837-7000

<u>WEBSITE:</u> <a href="http://www.houstontx.gov/publicworks/index.html">http://www.houstontx.gov/publicworks/index.html</a>

**MWDBE/SBE Liaison:** <u>W. Faye Cole</u> (713) 837-0403 Fax: (713) 837-0405

Engineering and Construction Daniel Krueger (713) 837-0540 Fax: (713) 837-0698

Contact:

The Engineering and Construction Division is responsible for the implementation of the Street and Bridge, Stormwater, Wastewater and Water Capital Improvement Plan for the City of Houston. This includes the acquisition of right-of-way and the management of design and construction services in the following areas:

Water and Sanitary Sewer Systems Water and Wastewater Treatment Plants and other such facilities Storm Sewers, Sidewalks Streets and Bridges, Bikeways

**Purchasing Contact:** <u>Jerry Roberts</u> (713) 238-5271 Fax: (713) 238-5252

Procurement and contract compliance information. Purchasing contracts for the support of operations and administration.

High Tech Contact: <u>Jeana Nellons</u> (713) 837-0024 Fax: (713) 837-0020

Computer hardware, software

# SOLID WASTE MANAGEMENT

Address: 5617 Neches, Houston, TX 77026

**PHONE No.:** (713) 699-7945

WEBSITE: http://www.houstontx.gov/solidwaste/index.html

**MWBE Liaison: John P. Erdeljac** (713) 699-7945 Fax: (713) 692-7921

**Purchasing Contact**: **John P. Erdeljac** (713) 699-7945 Fax: (713) 742-4132

Auto repair parts Clothing and uniforms Automotive services Waste disposal

Waste collection service

Nonprofessional Services Contact: <u>John P. Erdeljac</u> (713) 699-7945 Fax: (713) 742-4132

Professional Services Contact: Wiley Miller (713) 837-9183 Fax: (713) 837-9243

Training
Testing
Educational
Record archival

**High Tech Contact:** Felicia Thomas (713) 837-9251 Fax: (713) 837-9161

Computer equipment purchases and leases

Accounts Payable Contact: Wiley Miller (713) 837-9183 Fax: (713) 837-9243

611 Walker

Houston, TX 77002



# FREQUENTLY ASKED QUESTIONS

- 1. **Are there separate guidelines for the utilization of PDBE firms?** No. PDBE firms operate under the same administrative procedures and guidelines as MWDBE/SBE firms.
- 2. **How much of the work may I subcontract?** The City requires that no more than 50% of an MWDBE/SBEs or PDBEs work be subcontracted to a MWDBE/SBE/PDBE or non-minority firm, without a specific waiver from the Affirmative Action Division. Before agreeing to work on a project, make sure that you can do at least 50% of it with your own workforce and resources.
- 3. **What is a locally based company?** The Affirmative Action Office certifies firms to do business on City funded projects that have a local presence, i.e., have a functioning business office in the greater Houston Primary Metropolitan Statistical Area (PMSA), which consists of Harris, Waller, Montgomery, Chambers, Brazoria, Liberty, Fort Bend, and Galveston counties.
- 4. **What is a pre-bid conference?** A pre-bid or pre-proposal conference is scheduled by the City department to inform prospective prime contractors and subcontractors of the specifics and details of the bid/proposal. Many adjustments and deletions to the scope of work are made at these conferences, so attendance is strongly recommended. These conferences are also an excellent way to meet prime contractors and market your services/products to them. The bid/proposal documents and notices contain the date and location of the pre-bid conference. (Web site: <a href="https://www.houstonpurchasing.org">www.houstonpurchasing.org</a> or <a href="https://www.houstontx.gov/purchasing.">www.houstontx.gov/purchasing.</a>)
- 5. **Where can I learn about upcoming bids/proposals?** How are bids/proposals advertised? Refer to the Ins and Outs of City Contracting section of this publication. (Web site: <a href="https://www.houstonpurchasing.org">www.houstonpurchasing.org</a> or <a href="https://www.houstonpurchasing.org">www.houstontx.gov/purchasing.org</a>)
- 6. When doing research for bids is there a way to review previous bids? Yes, you may go to the City Secretary's Office, City Hall Annex, 901 Bagby, Public Level, P101 and request a copy of the previous winning bid.
- 7. Does the City work with local banks to provide short-term financing for working capital to companies awarded City contracts? Currently, the City does not have any formal agreements with any local banks to provide this type of service. Loans are available through the Houston Business Development, Inc. at (713) 845-2400; the Small Business Administration at (713) 773-6500; and the Houston Minority Business Council at (713) 271-7805.
- 8. What happens once a contract is awarded with a MWDBE/SBE participation goal? Once a contract is approved by City Council, the Contract Compliance section of the Affirmative Action and Contract Compliance Division mails a letter to the prime contractor and the MWDBE/SBE/PDBE subcontractors to verify information on the contract. The prime contractor is required to submit an online MWDBE/SBE/PDBE utilization report, which is confirmed by the MWDBE/SBE/PDBEs.
- 9. What types of information should I maintain? The City and Controller's Office have the right to examine the books and records of all subcontractors that relate to performance under the prime contract. We strongly recommend that the following information be kept for each City contract: Project Name, Contract Number, Start Date/End Date, Award Date, Percentage of Your Award, Amount of payments received monthly for each contract, Prime Contractor's Name, Address, Telephone Number, and Contact Person. This information should be maintained for a minimum of three years. Remember that the Internal Revenue Service requires up to seven years on some records.

- 10. What is the vendor number? The vendor number is issued by the Finance and Administration Department's Strategic Purchasing Division located at City Hall, (901 Bagby) Basement, Room B-120 after the Supplier Qualification Questionnaire is completed by <a href="mailto:any">any</a> company wishing to do business with the City of Houston. Vendors can request a vendor number by going to <a href="www.faspd.ci.houston.tx.us/vendor\_registration.htm">www.faspd.ci.houston.tx.us/vendor\_registration.htm</a>. Vendor numbers can also be obtained in person from the Strategic Purchasing Division. The vendor number is an identifier to computerize vital statistics associated with a company, i.e., name, address, telephone, contact, and commodities sold. All companies are required to have a vendor number prior to commencing work with the City. Note that inactive vendor numbers are periodically purged from the system, so updating the vendor number information is recommended. Call (713) 247-1740 for more information.
- 11. **How do I qualify for the Texas Unified Certification Program (TUCP)?** If you are certified as a Disadvantaged Business Enterprise (DBE) with the City you are automatically qualified to be included in the TUCP through monthly downloads from our system to their computer listing.
- How do I become certified with the City's Minority, Women, Disadvantaged, and Small Business Enterprise Program and the City's Persons with Disabilities Business Enterprise Program? A pre-certification workshop is held every Thursday at 2:00 p.m. at 611 Walker, 7<sup>th</sup> floor conference room. This workshop covers the requirements for certification and the documents required to be submitted, and discusses any questions concerning your company's qualifications.
- 13. **How long is the certification process?** The certification process will take approximately 90 days to complete.
- 14. What does the certification process consist of? The certification process consists of an Initial Screening; a Desk Audit; Financial Audit; Field Audit; and Committee Review.

# CONSTRUCTION SUBCONTRACTING

# How Can I Become a Subcontractor on a City of Houston Construction Project?

### Does the City of Houston hire subcontractors?

No. The City awards contracts only to prime contractors. Any prospective subcontractor must negotiate directly with contractors who are bidding the entire project.

# How can I find out beforehand who is going to bid on a project?

The Department of Public Works and Engineering's Construction Document Distribution Center, located at 611 Walker, street level lobby, maintains a list of firms which have picked up plans and specifications for all projects that are currently being offered for bid. The names, addresses, and telephone numbers of all plan holders are available for anyone who is interested and may be picked up on the second floor.

### How can I submit a bid?

Contact all prospective prime contractors and persuade them that you are qualified to do the work on the part of the project in which you are interested.

## How can I convince the prime contractor that I am qualified to do the job?

A personal interview is the most effective means of communication. At that time, resumes, brochures, pictures, financial statements, examples of recently performed work and other documents and letters of reference can be presented to the prospective prime contractor. If the prime contractor you are dealing with accepts your bid, and if that same contractor is awarded the contract, then, if yours is the best bid, you stand a very good chance of becoming a subcontractor on the project. A certificate of agreement is required of the prime contractor before council awards the City project.

<u>Do I have to produce a bid bond in order to participate on a City of Houston construction project?</u>

Bonding requirements for subcontractors are a private matter to be negotiated with the prospective prime contractor.

## What are the insurance requirements on a City of Houston construction project?

Insurance requirements, like bonding, are a private matter to be negotiated with the prospective prime contractor.

- Performance Bond
- Payment Bond

Note: the Affirmative Action and Contract Compliance Division offers two workshops that might be of interest to you. The workshops are: 1) *How to Do Business with the City of Houston* and 2) *How to Package a Successful Bid.* For more information about these workshops, call (713) 837-9043.

# CONSTRUCTION CONTRACTING I

# How Can I Become a Prime Contractor on a City of Houston Construction Project?

## What type of construction does the City do?

The Public Works and Engineering, Building Services, Aviation and Housing & Community Development Departments are responsible for the acquisition, design, and construction of various projects including: water plants, wastewater treatment plants, libraries, health clinics, multi-service centers, fire stations, police stations, other miscellaneous public buildings, as well as park facilities, water mains, sanitary sewers, storm sewers, streets, bridges, airport and housing projects.

### How can I get on the Department of Public Works and Engineering bidder's list?

The Department of Public Works and Engineering does not maintain a bidder's list for construction projects.

### How can I find out what is going to be built?

The City is required by state law to advertise in a large daily newspaper every project that is going to be constructed. Our ads appear in the <u>Houston Business Journal</u> in the Classified Section under "Bids and Proposals." Every City of Houston Notice to Bidders is signed by Anna Russell, City Secretary.

## Where can copies of the project specifications be obtained?

Generally, project specifications can be obtained from the Construction Document Distribution Center located at 611 Walker, street level lobby, at a cost of \$50.00 per set. However, some specifications will be made available from outside consultants and must be picked up at their facilities. This will be noted in the advertisement.

# <u>Can I bid on projects where my experience is limited? Are there any pre-qualifications that I must have before bidding?</u>

All bidders are required to submit a Bid Bond, certified check, or cashier's check in the amount of 10% of the total bid amount for the project with the bid proposal. Additionally, firms bidding on street & bridge projects are required in some cases to be pre-qualified. Information on becoming pre-qualified can be found at the City of Houston's Public Works and Engineering Department's web site. Some Building Services Department projects require submittal of qualifications, in addition to bid price.

### Bid preparation

- 1. Study advertised Notice to Bidders very carefully (a small error can cause your bid to be rejected).
- 2. Submit one bid proposal. It must be signed by the owner, partner or other authorized person and include a valid Bid Bond and power of attorney as required.
- 3. Do not qualify your bid. Qualified bids will be rejected.
- 4. Complete all applicable forms. Acknowledge and/or include addendum to the project.
- 5. Bid proposals will be accepted **only** at the City Secretary's Office at City Hall Annex, Public Level, Room P101 and must be received no later than the time and date specified on the Notice to Bidders.

DO NOT send to Mail Room.

DO NOT send to Department of Public Works and Engineering.

DO NOT send to Mayor's Office.

# CONSTRUCTION CONTRACTING II

# Can a non-resident of the State of Texas bid on City of Houston construction projects?

Yes. Non-residents may bid on City of Houston projects. There are no residency requirements for submitting bids on City projects.

### Is a general contractor's license required?

No. A general contractor's license is not required in the State of Texas or the City of Houston.

### Who decides whose bid will be accepted?

Sealed bids are submitted to the City Secretary's Office prior to the time and date noted on the Notice to Bidders. Bids will be accepted on the designated bid date. The bid proposals will be opened and read by the City Secretary.

Since state law requires competitive bidding on all construction projects, the lowest responsible bidder is usually awarded the contract. The bids are reviewed by the department advertising the bids. The department also makes the recommendation to award.

It is, however, Houston City Council's sole responsibility to make the decision regarding to whom the construction contract shall be awarded.

When the Building Services Department uses a Competitive Sealed Proposal or Design-Build delivery process, as allowed by State law, a selection committee composed of City Department personnel will evaluate proposals, based on a published scoring system, which includes qualifications as well as bid prices. Then City Council will determine the successful contractor based on the City Departments' recommendations.

### For more information, contact:

<u>Department of Public Works and Engineering</u> <u>Engineering and Construction Division</u>

Daniel Krueger, Deputy Director 611 Walker, 25<sup>th</sup> floor Houston, TX 77002 (713) 837-0540

Fax: (713) 837-0698

**Houston Airport System** 

Planning, Design, and Construction

Janice D. Woods, Senior Administrator 16930 John F. Kennedy Blvd. Houston, TX 77032

(281) 233-1964 Fax: (281) 230-1830

# **Building Services Department**

William Reesby, P.E. 900 Bagby, 2<sup>nd</sup> floor Houston, TX 77002 (713) 247-1957